

Quick Installation Guide for cViewSERVER 12 Crystal Reports Scheduler on Windows Server 2012

This document is specific to installation on Windows Server 2012. General steps are the same, but details may vary for other Windows versions.

1. Check to see if the .NET Framework 3.5 is installed by opening Windows Explorer to %systemroot%\Microsoft.NET\Framework (.NET Framework 3.5 is not present by default.)
2. If .NET Framework 3.5 is not installed:
 - For Windows 2012 and Windows 8, add “.NET Framework 3.5 Features” through Add Roles and Features Wizard accessed through Control Panel -> Programs /Turn Windows Features Off and On. There is no need to select add a Role; just click through to Features.
 - For earlier versions of Windows, install the Microsoft .NET 3.5 Framework download from the cViewSERVER page of the ReCrystallize.com web site.
3. Install the Visual C++ 2005 Redistributable download the cViewSERVER page of the ReCrystallize.com web site.
4. Install the cViewSERVER product by running the cViewSERVER12-rc.exe setup program from the cViewSERVER page of the ReCrystallize.com web site.
5. From Start, type Command to find the Command Prompt app. Right-click and select Run as Administrator. Change directories to
C:\Program Files (x86)\Chelsea Technologies\cViewSERVER12
6. Still in the Command window, type `InstallService.bat` to run the service installation batch file. At the prompt, enter a qualified Administrator username and password with authority to install and run the service. For example, to use the local Administrator account, enter `.\Administrator` and the corresponding password. Confirm SUCCESS messages in the command window.
7. Open Windows Services. Locate and double-click the cViewSERVER12 service to open the service properties. Start the service and confirm the status is Running.
8. Start cViewSERVER 12 Schedule Administrator (cViewREMOTE)
9. In cViewREMOTE, click File -> Open Schedule Database. Select the cView.XML file located in
C:\ProgramData\Chelsea Technologies\cViewSERVER12
(This file and location should be selected by default. The ProgramData directory is hidden by default in Windows Explorer, but is accessible by typing the location in the address bar.)
10. cViewREMOTE is now ready to accept reports into the schedule. Add reports from the Insert menu.

Copyright © 2013, ReCrystallize.com LLC

<http://www.recrystallize.com/merchant/chelsea/cviewserver.htm>